Welcome. Dear Chabot Community Member,

Welcome to Fall 2023 Program and Area Review! PAR is on a three-year cycle (Fall 2021 is the comprehensive review and planning year; Fall 2022 and Fall 2023 are annual update years). This is the second "Update Year" in which you will need to reflect on aspects of your own PAR submissions and the overarching campus trends from the Fall 2021 Comprehensive PAR and Fall 2022 Update PAR Years. Please collaborate with your dean/manager to receive feedback before entering your PAR responses here (and for resource requests, enter into Cognito).

Thanks,

The Program and Area Review Committee

*Please remember that Qualtrics is not a collaboration tool and partial responses can get lost. You should only enter your PAR into Qualtrics once you have finished the steps of collaborating with your program/area teammates and/or your Dean/manager and have a final draft.

Is your PAR ready to submit as a final draft?

O	Yes
\circ	No

Q2. Background Information

Q3. Name of Your Program/Discipline/Area/Service, Division, and Organization Unit

Name of Program, Discipline, Area or Service	Guardian Scholars Program 🗸
Division	Special Programs ▼
Organizational Unit	Student Services ▼

Q4. If you selected "Not Listed" in the previous question, please enter your Program/Discipline/Area/Service name here

This question was not displayed to the respondent.

Q5. Name(s) of the person or people who contributed to this review:

Brian Augsburger					
and the desired state of the st					

Q6. Which PAR Template (word template) did you fill out?
*Please check this <u>list</u> to make sure that you filled out the correct template.
 Academic Programs Student/Admin Services/Office of the President
Q7. Campus-Wide Issues
Q38. Reflections on Annual Priority Progress in Academic Year 2022-23
Context: The Planning and Resource Allocation Committee (PRAC) establishes Annual Planning Priorities based on collegewide trends in PAR responses, experiences from grant and categorical fund managers, and issues raised in PRAC. In brief, the planning priorities for 2022-2023 were to: 1) Develop support networks to link students to Pathway Success Team members and services; 2) Expand Chabot's connection to the external community to expand students' access to basic needs support and work-based learning opportunities and careers; and 3) Improve student interfaces (e.g., marketing, website redesign, virtual ways for students to access services).
Question: What progress did you see in any of these annual planning priorities?
The pathways support teams are building and developing their plan for connecting with/supporting students.
Q39. Question: If you could advise college decision makers how to make better or more efficient progress on any of these annual planning priorities, what would you say?
In general, the college should be more visible in the community. Our college can also welcome more community events and activities on our campus to solidify our role in the community as a destination for families, students and all community members.
Q8. Context: For 2023-24, PRAC put forward seven recommendations for consideration based on their analysis of the Fall 2022 Program and Area Synthesis Statement and the Mission Critical Priorities in the Ed Master Plan, experiences from grant and categorical fund managers, and the 2022-23 President's College Planning Initiatives. Question: How important do you believe it is to address the following issues to support Chabot in carrying out our mission? Please drag the response options and order them from most important (1) to least important (7).

Access and implement post-pandemic college policies and procedures to respond to the needs of students and employees

Scale successful practices from grants, categorical endeavors, and learning communities

Improve student access from application to registration
Improve fluency with business and HR processes
Build an accountability structure for recommendations that have college-wide scope to ensure continuous improvement
Dedicate resources for implementation impending mandates, such as Cal-GETC, AB705/1705, etc.
Affirm and improve program and area review resource requests to reduce inappropriate or duplicate resource requests
Q9. Question: If you believe there is an important issue to address to carry out the college mission that is NOT mentioned in the previous list, please describe below (optional).
NA
Q10. Reflections on Goals Established in Fall 2021 PAR
Q11. Context: In Fall 2021 PAR (the last comprehensive PAR year), after reflecting on data, you established program/area goals to support continuous program improvement and/or the college mission. This spreadsheet lists the goals that you first established in Fall 2021 and updated or confirmed in Fall 2022.
Question: Keeping in mind, you only have one year left in this PAR cycle to accomplish these goals, please take a look at your goals to determine:
All goals are still relevant and nothing needs to be changed or added.
 All goals are still relevant, but I would like to add an additional goal. (Please fill in your new goal, so we can update the spreadsheet.)
 Some goals are relevant and some need to be changed. (Please explain below, so we can update your goals in the spreadsheet.)
None of our goals are still relevant. We need to update all of them. (Please provide us with your new goals, so we

None of our goals are still relevant. We need to update all of them. (Please provide us with your new goals, so we can update your goals in the spreadsheet.)

goals	Context: You established goals in Fall 2021 and presumably are well underway in working on these s. You will be asked to report on the outcomes of these goals in the first year (Fall 2024) of the next prehensive PAR cycle (PARs submitted in Fall 2024-Fall 2026).
Ques	stion: What are the statuses of your program's/area's goals right now?
\circ	All goals are achieved.
\circ	Some goals are achieved and some are in progress.
	All goals are in progress.
\circ	Some goals are in progress and some are not started.
0	No goals are started because (please explain in text box below).
-	Context: To assess how well you are doing with respect to meeting your program's/area's goals, you ded and/or updated <u>expected goal outputs and outcomes</u> in your Fall 2021 and Fall 2022 PARs.
migh degre Rese asse hybri asse reque	outs" are direct short-term results like # of students served, workshops held, etc. Longer-term goals t also have expected <i>outcomes</i> . "Outcomes" are longer-term results, like course success rates or ees earned. Goals are often measured by whether "outputs" or "outcomes" are achieved. The Office of earch, Planning and Institutional Effectiveness (ORPIE) posts a variety of data for programs/areas to ss goal "outcomes": enrollments and success rates, enrollment management, success rates of online vs d vs face-face-classes, degree and certificate awards, and more. To request additional data for goal ssment, please fill out a research request form by Friday September 22, 2023. ORPIE will process ests in the order received. ORPIE will let you know whether they have the requested data and/or how program/area could collect your own.
_	stion: So far, what is going well regarding completing your program's/area's goals? Please include ctions on achievement of outputs or outcomes.
end car ens with	P staff and counselors continue to work closely with GSP students to help them develop comprehensive student educational plans. Each student is couraged to meet with a GSP counselor to develop their SEP and GSP staff provides continuous support throughout the semester with ed planning, eer exploration, and course selection related to educational goals. GSP students now have the same 3-contact requirements as EOPS students to sure constant engagement with program staff. GSP has a good relationship with the Financial Aid department and the specialists assigned to work a current & former foster youth. Between the two departments, we have devised an efficient plan for outreach to potential GSP students and using dent financial aid data, we will provide targeted outreach and support to students who need help with accessing financial aid that they are eligible for

Q37. **Question:** What are some challenges regarding completing your program's/area's goals? Please include reflections on challenges with producing outputs or outcomes so far.

Some of the challenges include maintaining the level of support that our students need outside of academic support. The students we serve in GSP often have persistent housing needs as well as needs for food and transportation support. Our program provides some resources but is unable to provide them at the level that the students often need. We often refer students to outside support programs in the community.

Q14. Student Learning Outcomes (SLOs) and Program Learning Outcomes (PLOs)

This question was not displayed to the respondent.

Q41. **Context:** Assessment for SLOs and PLOs happens at varying times of year on a five-year cycle. SLO and PLO assessments are submitted in CurricUNET/META. Please take a look at the <u>SLO Completion</u> Report* and the <u>PLO Completion Report</u>* to answer the questions below. If you have any questions about how to find your prior assessments, please email the co-chairs of Outcomes and Assessment Committee Julie Coan (<u>jcoan@chabotcollege.edu</u>) and Safiyyah Forbes (<u>sforbes@chabotcollege.edu</u>), or the curriculum specialist Meray Aghyarian (<u>maghyarian@Chabotcollege.edu</u>).

This question was not displayed to the respondent.

Q15. Question: Is the assessment for all SLOs in your program up to date?

This question was not displayed to the respondent.

Q16. Question: Has your program completed a PLO assessment in the last five years?

This question was not displayed to the respondent.

Q17. Context: Chabot strives to continually improve how we serve students and the community (assessment and continuous improvement are also requirements for accreditation). In your SLO assessments in CurricUNET/META, you are asked: "Based on assessment results, what actions might your discipline take to improve student learning?" Similarly, in the prior PLO assessments you were asked to describe "recommended changes/actions," and in the updated PLO assessments you are asked, "What are you planning to start doing, stop doing or change in order to continuously improve your program?" In the comprehensive PAR year (not this update year), you will be asked to report back on how your actions to improve SLOs and PLOs impacted student learning. In this update year, we are simply reminding you that your actions and plans to improve student learning, based on SLO/PLO assessment results, should be underway.

If you want to see how you responded to these SLO/PLO continuous improvement questions:

- Go to the SLO Completion Report and the PLO Completion Report.
- Look up your program by division, subject, and program name. There will be a hyperlinked "x" in the column for the year in which you submitted your SLO/PLO assessments.
- Click on the "x" and you can look up what you submitted as plans for SLO and PLO continual improvements (i.e., your responses to the questions on actions to improve student learning and continuously improve your program).

If you have any questions about how to find your prior assessments, please email the curriculum specialist Meray Aghyarian (maghyarian@chabotcollege.edu).

Question: Please check one of the following boxes to describe how your discipline is doing with regards to plans/actions for improving student learning based on SLO/PLO assessment data.

This question was not displayed to the respondent.

Q18. Service Area Outcomes (SAOs)

Q19. Context: At least two Service Area Outcomes (SAOs) should be assessed once every five years. Please take a look at the SAO 2022 Assessment Update Spreadsheet to answer the following

ICO	se take a look at the <u>SAO 2022 Assessment opdate spreadsheet</u> to answer the following.
ue	stion: Please check the statement that best describes your program's/area's SAO assessments.
	We have assessed two SAOs in the past five academic years (AY 2018-19; AY 2019-20; AY 2020-21; AY 2021-22; AY 2022-23) and assessment results have been recorded in the SAO 2022 Assessment Update Spreadsheet (link above).
С	We have assessed two SAOs in the past five academic years, but one or more of those assessments has not been recorded in the SAO 2022 Assessment Update Spreadsheet. We plan to enter our assessment results in the SAO 2023 Assessment Updates Survey by (fill-in Date MM/DD/YYYY)
С	Our program/area has not assessed two SAOs in the past five academic years; therefore, we plan to complete the remaining SAO assessments and enter the results into the <u>SAO 2023 Assessment Updates Survey</u> by (fill-in Date MM/DD/YYYY)
\subset	Other (fill-in)
	From Goals and SLO/PLO/SAO Continuous Improvement Plans to source Requests
oal AC	Context: The basis for Chabot's resource allocation process is grounded in reflections on: 1) PAR s, 2) plans for improving student learning that are grounded in SLO and PLO assessment results, and 3) assessment results. Please consider what augmentations or new resources might be needed to eve: 1) your PAR goals, 2) plans to improve student learning, and/or 3) reach SAOs.
ı Iliv	stion: Which of your PAR goals, plans for improving student learning, and/or plans for reaching SAOs need augmented or new resources? Interview will still need to enter resource requests into Cognito after submitting your PAR on Qualtrics.
Th	ere are no augmentations or additional resources needed at this time.

Q22. Optional: Campus-wide Reflection on Current Issues

This optional section of the update-year PAR contains question(s) on current issues impacting our campus.

Q40. **Question:** Though slowly improving, Chabot's enrollment is far from reaching pre-COVID-pandemic levels. This impacts our funding. What are your thoughts on how we should respond? (e.g., ensuring smooth process for students from application to enrollment, mass retention campaign, mass marketing, planning for a smaller college, providing in-person/hybrid/hyflex course instruction and service delivery, other?)

1. Our campus needs to continue to be welcoming to all students in the community. This includes creating a welcoming environment, marketing to the community that our campus is here and ready for students to fully engage with our campus. 2. Pursue condensed calendar for Fall/Spring semesters to support student learning. 3. Create more opportunities for the community to be represented on our campus. More community events and activities on our campus. Not just college events.

Q43. **Question:** As you know, President Cooks assumed the role of Chabot's 10th College President on August 1, 2023. If your program/area could tell President Cooks one thing he needs to know about your program/area, what would it be?

Our GSP students are amazing and resilient. They are often times a silent population and can get pushed to the margins. We want to give our students an opportunity to tell their stories of overcoming hardships that most of us couldn't even imagine. We also have some wonderfully supportive staff that care deeply about our students.

Q24. Thank you for completing the annual update questions for the Fall 2023 PAR! **But WAIT!! You might** not be quite done yet...

Resource Requests: Have you completed all your resource requests? If not, go to the <u>Resource Requests</u> <u>Form</u> to add or update requests for: contracts and services, equipment; facilities; human resources; professional development, travel and conferences; supplies and software; or technology.

